

Teemorph

Terms and Conditions

Delivery Information

UK Deliveries

For Deliveries in the UK goods are shipped by First Class Post, First Class Parcel Post or via courier.

International Deliveries

For International Deliveries goods are forwarded by Airmail from the Royal Mail or by international carrier. Typically items are delivered within 3-5 days from posting to destinations within the EEC. Other European destinations can typically take 5-7 days from posting. Deliveries to the USA typically take 6 days from posting. Deliveries to other international destinations typically take up to 8 days.

Important Notice

The delivery times shown above reflect the time it takes for the package to travel from our warehouse to your door. In normal practice most items are dispatched within 24 hours of online payment. For items ordered by telephone or post then dispatch will take place within 24 hours of cleared payment. Typically you should allow 7-10 days for an order to be dispatched from our warehouse at busy periods or over holidays. Due to the nature of some of the items available through the stores, some items being available in limited edition or made to order, it is not possible to guarantee delivery times on any items. If you choose to cancel an order, a refund, in line with our refunds policy detailed on the web site, will be offered. Teemorph can take no responsibility for delays caused during shipping, once the goods have left our warehouse.

Customs & V.A.T.

For goods supplied to European Union Countries, V.A.T. (Value Added Tax) at the UK rate of 17.5% is included in the cost of your goods. If you are ordering from countries outside the European Union the V.A.T. will not be added to your bill.

All international packages are accurately described, with costs, on the Customs Declaration Document. Any customs or import duties are levied once the package reaches your country. Additional charges for customs clearance must be borne by you; we have no control over these charges and cannot predict what they may be. Customs policies vary widely from country to country; you may want to contact your local customs office for further information.

Refunds Policy

Teemorph offers a full refund policy for returned items. Due to the nature of the majority of our products full refunds will be offered only for items that are returned complete with packaging intact. Full refund will be made via Paypal for items returned within 21 days of dispatch to customer from warehouse.

Business Address

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Business Email

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